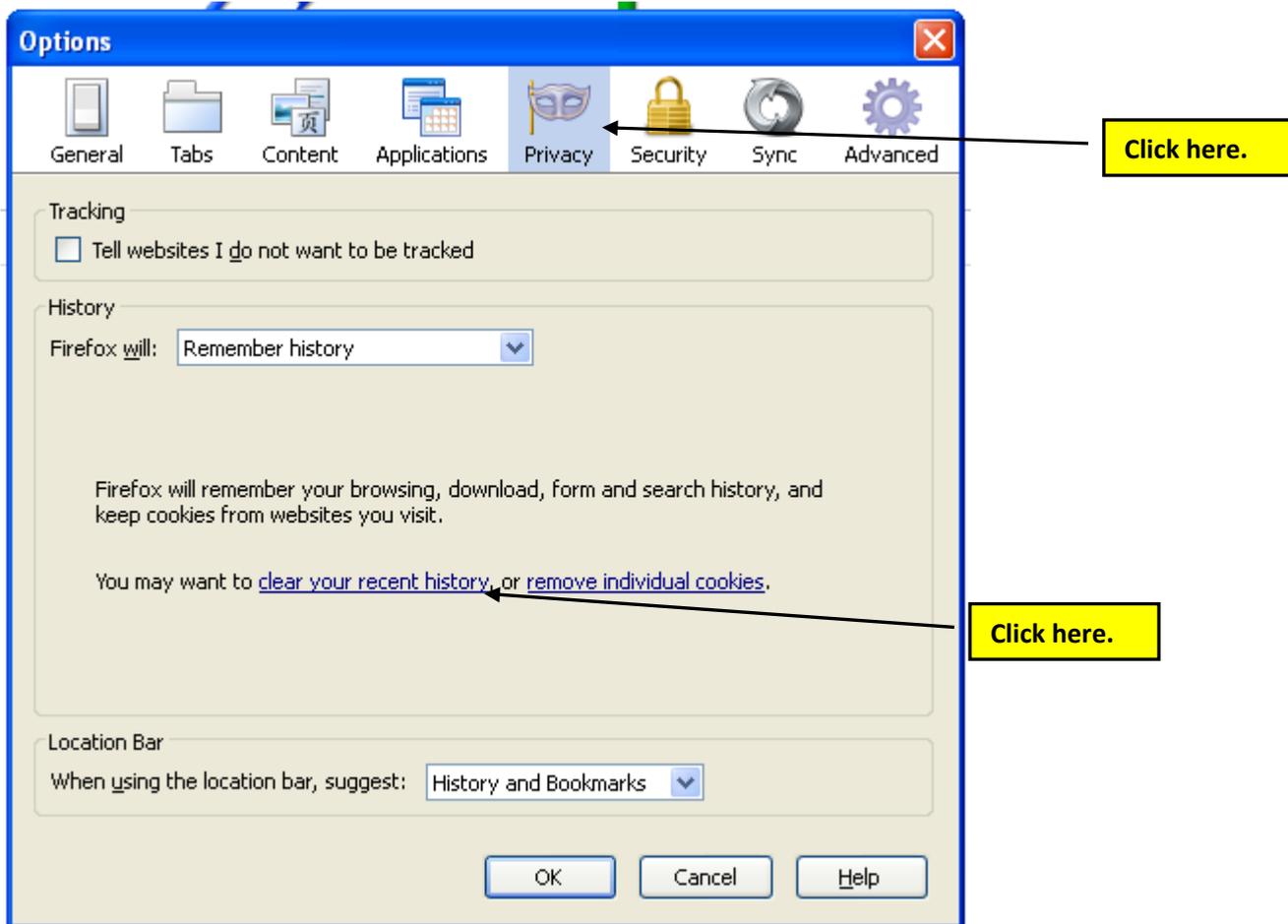


# Browser Cache Dump Quick Reference

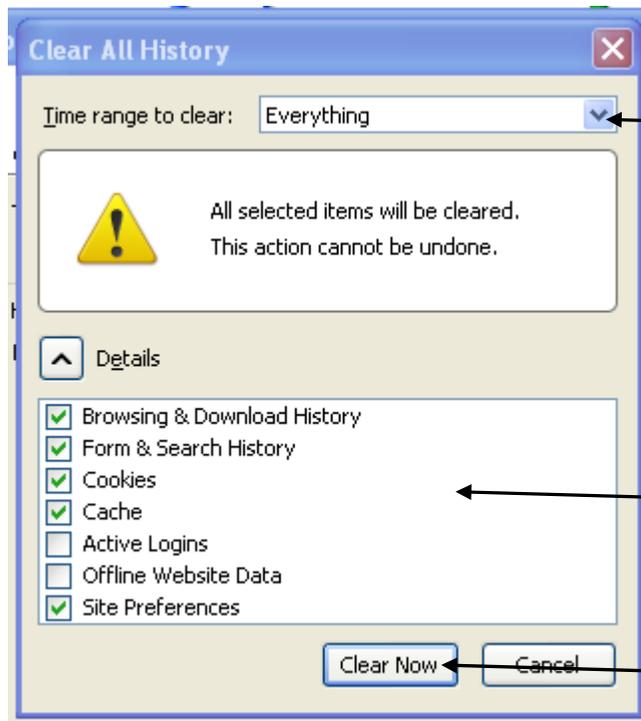
## Clearing Cache in Mozilla Firefox

Open the Mozilla Firefox browser. Go to the TOOLS menu and select OPTIONS.

When the OPTION dialog box below appears, click the PRIVACY tab, and then on CLEAR YOUR RECENT HISTORY, then click OK.



When the CLEAR ALL HISTORY dialog box appears make sure the Time range to clear shows "EVERYTHING", then select all the items you see checked below, then click CLEAR NOW.

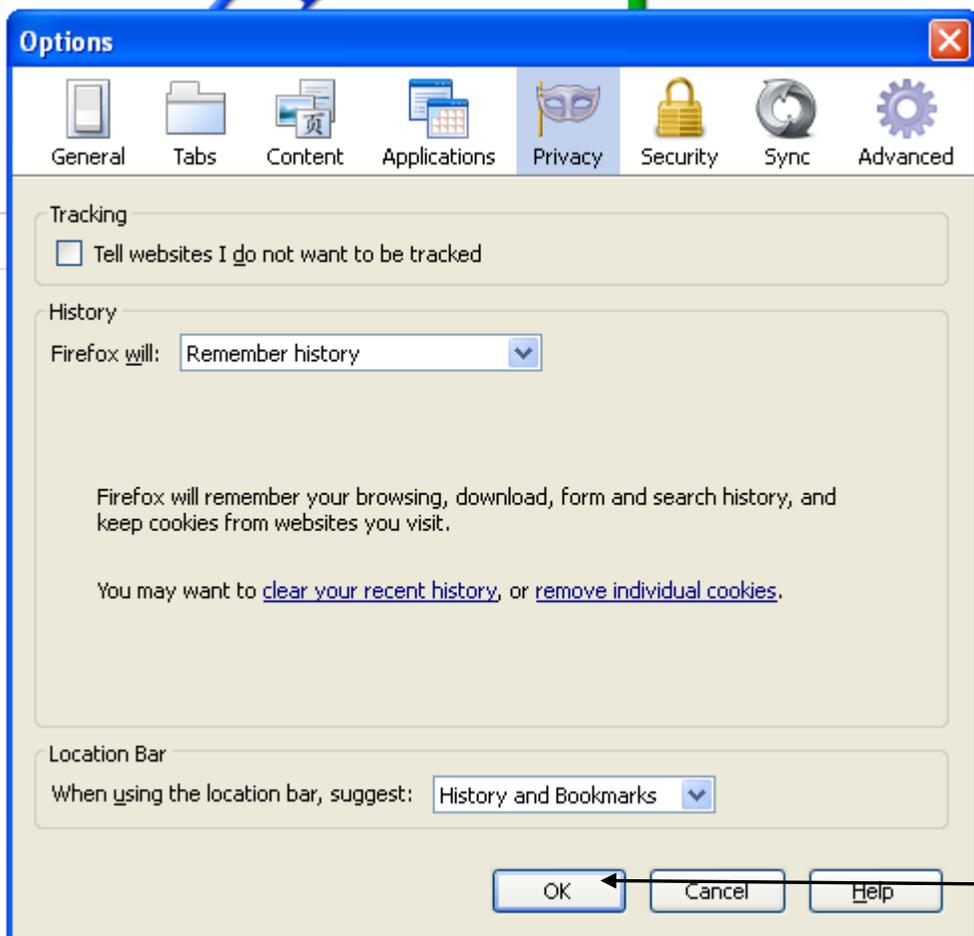


The screenshot shows the 'Clear All History' dialog box. At the top, the 'Time range to clear' dropdown is set to 'Everything'. Below this is a warning icon and the text: 'All selected items will be cleared. This action cannot be undone.' Under the 'Details' section, a list of items is shown with checkboxes: 'Browsing & Download History', 'Form & Search History', 'Cookies', 'Cache', 'Active Logins', 'Offline Website Data', and 'Site Preferences'. The first four items are checked. At the bottom are 'Clear Now' and 'Cancel' buttons.

Annotations:

- A yellow box labeled 'Choose EVERYTHING' points to the 'Time range to clear' dropdown.
- A yellow box labeled 'Make sure these checked as shown here' points to the checked items in the list.
- A yellow box labeled 'Then, click here' points to the 'Clear Now' button.

When done, the CLEAR ALL HISTORY dialog box will disappear and the OPTIONS dialog box will re-appear, click OK.



The screenshot shows the 'Options' dialog box with the 'Privacy' tab selected. The 'History' section is visible, showing 'Firefox will:' set to 'Remember history'. Below this, there is explanatory text: 'Firefox will remember your browsing, download, form and search history, and keep cookies from websites you visit.' and 'You may want to [clear your recent history](#), or [remove individual cookies](#).' At the bottom are 'OK', 'Cancel', and 'Help' buttons.

Annotation:

- A yellow box labeled 'Click here' points to the 'OK' button.

Go to the browser page you were trying to see changes on and click the refresh button.



Click on this icon to refresh the page.

**NOTE: If you were having trouble seeing your changes, you should see your changes now. If not, please try viewing your changes in another browser, on another computer or on a mobile device if that is an option. Clear your browser cache. If that still doesn't help, please contact your Agency's PC/LAN Tech for assistance.**