

- **Home** - <http://it.nv.gov>
  - EITS Home – <http://it.nv.gov>
  - Department of Administration – <http://dadmin.state.nv.us>
  - State of Nevada – <http://nv.gov>
  
- **Governance** - [http://it.staging.nv.gov/Governance/EITS\\_Governance/](http://it.staging.nv.gov/Governance/EITS_Governance/)
  - *Office of the CIO (G)*-  
[http://it.nv.gov/Governance/dtIs/Chief\\_InformationOfficer/Chief\\_Information\\_Officer/](http://it.nv.gov/Governance/dtIs/Chief_InformationOfficer/Chief_Information_Officer/)
  - EITS Leadership - [http://it.nv.gov/Governance/dtIs/Leadership/Leadership\\_Team/](http://it.nv.gov/Governance/dtIs/Leadership/Leadership_Team/)
  - *Metrics* - <http://it.nv.gov/Governance/dtIs/Metrics/Metrics/>
  - *NRS 242* - <http://leg.state.nv.us/nrs/NRS-242.html>
  - *NAC 242* - <http://www.leg.state.nv.us/nac/NAC-242.html>
  - *State Policies, Standards, Procedures*
  - *Information Technology Advisory Board (ITAB)*
    - IT Members
    - Meetings & Agendas
  
- **Services**
  - IT Labor - [http://it.staging.nv.gov/Services/Service-Catalog\\_new/](http://it.staging.nv.gov/Services/Service-Catalog_new/)
  - Computing Services -
  - Server/Non-Server Hosting
  - Silvernet WAN Services
  - Telecommunication Services
  - Network Transport Services
  - Security Services
  - Assessments
  
- **Sections /Units(G)**
  - ***Application Development (G)***
    - Database Administration (G)
    - Programming Services (G)
    - Web Enterprise Group (G)
      - Front Page web site maintenance – NO New Development in Front Page
      - Ektron development – <http://agency.nv.gov>
      - E-Learning - On-line training development
      - Conversion efforts (G)
        - high level chart – conversion efforts
        - Ektron 8.5 blog – What’s happening with Ektron
      - Ektron site status <http://staging.nv.gov/sites.aspx>
  - ***Information Security (G)***
    - About OIS
    - Services
    - Resources

- Community outreach
  - **IT Investment Planning (G)**
    - Building a Case Study
    - Analyzing Risk
    - Evaluating Alternatives
    - Mapping Benefits
    - Cost Benefit Analysis
    - Return on Investment
  - **Technical Operations (G)**
    - Enterprise Server Group (G)
    - E-Mail Hosting (G)
    - Telecommunications (G)
- **Helpdesk**
  - *Desktop Services*
    - Desktop services
  - *Password reset*
    - NEATS
    - NEBS
    - E-Mail
    - Advantage
  - *Request a Service/Tickets*
    - New/Update E-Mail Account
    - New/Update Phone Account
    - Web Development Requests (on-line form)
    - Programming Requests (on-line form)
    - VPNs
    - New Domain Name
    - New VM
  - **FAQs**
    - Computer Equipment Disposal
    - Desktop Support
    - E-Learning
    - E-Mail
    - IT Investment Planning
    - Mobile Devices
    - Nevada Employee Action & Timekeeping System (NEATS)
    - Nevada State Phone Directory
    - Other Systems
    - Software & Computer Quotes
    - State website, State Departments & Boards
    - Telecom
    - Web Enterprise Group

- **Contact Us**

- Enterprise IT Services
    - Address
    - Main phone#
    - Map
  - Technical Operation requests - EITS Helpdesk
  - IRS – HR Helpdesk
  - EITS Helpdesk AFTER HOURS
  - Web development/maintenance – [stateweb@admin.nv.gov](mailto:stateweb@admin.nv.gov)E-learning – on line training development – [stateweb@admin.nv.gov](mailto:stateweb@admin.nv.gov)
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#### Initiative Boxes

- Box 1 – Office of the CIO (*world with data surrounding it*)
  - Leadership
  - IT Investment Planning
  - Helpdesk Support
  - Service Catalog & Rates
- Box 2 – Application Development (*abstract*)
  - Application Development HOME
  - Database Administration
  - E-Learning
  - Programming Services
  - Web Development
- Box 3 – Information Security (*world/lock*)
  - About OIS
  - OIS Services
  - Security Resources
  - Security Committee
  - InfoSec News
- Technical Operations (*cloud photo*)
  - Technical Operations
    - Tech Op Home
    - Computer Operations
    - Communications